

WHAT WOULD IT TAKE FOR YOU
TO USE OUR APPLE COMPUTER*
(or use it more)?

Please take 5 minutes to answer these questions.

1. Do you know the Main Library has an Apple **II** computer for you to use? YES NO
2. Do you know it is provided free of charge? YES NO
3. Do you know you can reserve it at the Main Library reference desk? YES NO
4. Have you used the Library's Apple **II**? YES NO

If you answered "no" to question #4, please answer questions in sections A & C. If you answered "yes", please answer questions in sections B & C.

SECTION A

5. If you have not used the Library's Apple **II**, why not? (check as many as may apply)

- I have no interest in computers
- I have no need to use a computer
- I don't know how to use a computer
- The Library doesn't have programs (software) I can use/want to use.
- The Library's computer is not available when I have/want to use it because of prior reservations.
- I don't like the location of the computer
- I know I can read the manuals next to the computer to teach myself, but I'm afraid it will be too difficult to understand
- People walking around the computer make me nervous
- Other (explain) _____

6. Would you use the Apple **II** computer if (please check as many as may apply)

- the computer were moved? (where) _____
- the computer was on a different table? (describe) _____
- the time constraint was changed? (how) _____
- certain hours were reserved for adults? (which ones) _____
- training were provided by a volunteer in a scheduled session? _____
- you were provided with a list of computer classes given in the Palo Alto area
- other types of software (programs) were provided by the Library? (describe or list) _____
- computers were available in branch libraries? (which branch) _____

7. Do you think the Library should provide computers for public use? YES NO

Comments _____

SECTION B

8. Why did you use the Library's Apple II computer? (check as many as may apply)

to become familiar with a computer

business reasons

curiosity

entertainment/recreation

personal finance

as a word processor

other _____

9. If you have used the Library's Apple II computer were you satisfied? YES NO
If no, why not? _____

10. Did you use the Library's programs (software) YES NO

11. If so, which one(s) did you use? _____

12. Was this software helpful/useful? YES NO

13. Did you use any of your own programs? YES NO

14. Do you have suggestions for software the Library might purchase? (please list)

15. How often have you used the Library's computer? _____

16. Do you want to use it again? YES NO

17. If no, why not? _____

SECTION C

18. Would you like to be able to check out software manuals and documentation?

19. Have you used any other personal computer? YES NO If so, which one? _____

20. Additional comments or suggestions for the improvement of this service.

Please return this completed form to any Palo Alto City Library, or mail to the Main Library, 1213 Newell, Road, Palo Alto, CA 94303.

DEADLINE: NOVEMBER 15, 1982
Thank you for your help!